



Brodstone Memorial Hospital Achieves Peace of Mind and Security Ease with Zix Email Threat Protection



If there's anyone who can wax poetic on the increasing importance of security, Tim Hiatt's 17 years of IT at Brodstone Memorial Hospital puts him at the top of the list. Find out why Tim puts his trust in Zix to help him achieve email security peace of mind.

Brodstone Memorial Hospital, broadly speaking...

Brodstone Memorial is a critical access hospital in Nebraska. As a 25-bed hospital in a rural environment, IT has played an increasingly important role. "When I first came on board, there were only a few computers in some departments. Since then, the entire environment of the hospital relies on the IT department," Tim recalls.

Tim became the IT Manager in 2010 and started looking for ways to secure their email, quickly finding gaps in their existing software. Before Zix, Tim was frustrated that he had to go in every day and mark questionable incoming emails and block individual countries and accounts. "It was inconvenient," Tim explains, "The old software we used was lacking in usability. I had to set up and maintain filters constantly and it was cumbersome to navigate." Tim knew he needed an intuitive solution to email security.

A solution that offers peace of mind

In 2015, Tim discovered Brodstone Memorial Hospital's electronic medical record vendor had been using Zix email encryption to encrypt their emails. He knew he could trust Zix's seamless communications integration between healthcare providers also using Zix. He was also impressed by the care from the Zix team in helping with the transition, installation, and training. Tim says, "Ever since adding on email threat protection and information archiving, I have been able to sleep better. The URL rewriting, attachment sandboxing, and spoofing defense made me feel more comfortable that my users were safe." He added, "It saves me at least an hour to two a day because everything they've given us has worked flawlessly." With advanced filtering and 'set it and forget it' design, Zix has freed Tim to work on more pressing IT needs.

HEALTHCARE

TAKEAWAYS

Opportunity:
Protect against targeted phishing emails. Install a 'set it and forget it' solution

Solution:
Zix email threat protection and archive

Outcomes:

- Sophisticated filtering of spam containing spoofing, bad URLs, and attachments
- More resourceful admin console with reporting and customization
- Archiving to relieve load on servers and make searching easier
- Decrease risk of malicious email threats
- Comply with Health Insurance Portability and Accountability Act (HIPAA)

A solution that offers peace of mind (continued)

Another benefit of providing security is providing peace. “If I could leave someone with one phrase to describe my experience with Zix it would be ‘peace of mind,’” Tim says, “I don’t have to lose sleep on that. I feel very fortunate to have Zix.” Tim and the team at Brodstone Memorial Hospital know they will continue to serve their community with critical healthcare when they need it most. Zix offers them that peace.

“If I could leave someone with one phrase to describe my experience with Zix it would be ‘peace of mind,’” Tim says, “I don’t have to lose sleep on that. I feel very fortunate to have Zix.”

— TIM HIATT, CIO, *Brodstone Memorial Hospital*

